

MANAGING FOR PEAK PERFORMANCE

Managers should empower others and must constantly innovate to make their teams more effective. This demands a robust, flexible and achievable Performance Management Plan that can build a cohesive and successful team.

'Managing for Peak Performance' is a programme that delves deeper into performance management, allowing managers and leaders to chart the trajectory of each employee. Participants will learn how to manage staff with differing behavioural styles, set goals, while sharpening their coaching skills.

The programme also focuses on building constructive relationships through meaningful career conversations, rewarding achievements, and appropriately recognising hard work and talent.



LEARNING OUTCOMES

- Understand the efficacy, purpose, mechanics and impact of the Performance Management System.
- Learn to spot problems and low morale.
- Understand how to employ incentives.
- Engage in meaningful career conversations.
- Learn to apply the skills necessary to conduct an effective performance review session.
- Master the art of being the team leader and enabler.



PROGRAMME HIGHLIGHTS

- Performance Management Explained
- Understanding Behavioral Styles
- Performance Planning
- Coaching for Better Performance
- Ask the Right Questions
- Listen to the Peak Performer's Voice
- It's Feedback Time!
- Performance Review Session
- Case Study



TARGET AUDIENCE

- Team Leaders
- Managers
- Senior staff



METHODOLOGY

- Group Discussions & Reflection
- Interactive Learning
- Hands-on Application



DURATION

2 Days

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