



MANAGING VIRTUAL TEAMS



The large-scale adoption of remote working presents opportunities and challenges for both managers and direct reports. The key is to ensure that business outcomes are achieved whilst employee engagement remains high. Unfortunately, managers continue to have difficulty in meeting deliverables and keeping employees motivated - not because of the lack of will but the lack of skill.

Managing Virtual Teams is a field guide for every manager and equips participants with the skills and know-how of deploying, activating, managing, and motivating teams to achieve shared outcomes. This highly engaging, fun and interactive session employs a combination of learning methodologies to provide participants with a sound understanding and principles of managing virtual teams effectively.

Objectives

- Understand the essential management style to manage virtual teams.
- Shape values, attitudes and expectations within the virtual team.
- Learn how to lead, motivate, and build trusting relationships.
- Agree on effective communication channels and styles.
- Employ strategies to engage and motivate staff.

Session Highlights:

- Implementing remote work strategy and policy
- Establishing terms of engagement
- Clarifying task, processes, goals and roles
- Communication channels, strategies and technologies
- Building team rhythm and personalisation
- Clarifying and tracking commitments
- Best practices of navigating technology

Who should attend:

- Leadership Team
- HODs
- Managers
- Supervisors

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